Our commitment... is to provide a safe, clean environment for all who enter our doors. With this in mind, we pledge the following procedures*:

**Public Spaces**

- Masks must be worn when in public areas, except while dining at the restaurants, pool or beach. All team members wear masks.
- Our enhanced cleaning protocols include overnight cleaning and disinfecting of all public space.
- Restrooms are serviced, cleaned and disinfected.
- Hand sanitizers available throughout property.
- Tables and seating will be sanitized at increased frequency.
- Social Distancing reminders throughout property.
- Limited capacity in elevators.

**Bell Service & Valet**

- Self-Parking $27/per car, per day.
- Valet Parking $35/per car, per day.

**Fitness Center**

- The Fitness Center is closed for renovations. For your convenience, please feel free to use the Fitness Center at our sister property The Reach. We apologize for any inconvenience.

**Pool & Beach**

- All chairs, tables and loungers will be sanitized before and after each use.
- Social distancing practiced with the use of "reserved" signs.
- No physical contact between guest and team member.
- Amenities offered in sealed packaging.

**Guest Rooms**

- Stay Over service will be available upon request only or after 5 days.
- In-room amenities (extra towels, soap, etc) will be available upon request.
- Housekeepers will enter the room when guest are not present.
- All collateral has been removed from the room – no note pads, pens, compendiums, channel guides, brochures, etc. Guests may obtain by request.
- Engineering work orders will be completed when the guest is not present in the room unless an emergency (overnight) and in that case the guest will be ask to wear their mask and practice social distancing.

**Gift Shop**

- High touch hard services sanitized hourly.
- Pay counter sanitized after each transaction.
- “Try on” clothes placed in separate bin to be sanitized before placed back into inventory.
- Limited in-store capacity.

Procedures and protocols are subject to modifications, based on Corporate and City, County and State Guidelines. Barefoot Billy’s and Spa al Mare’, available by request at location.
Restaurants

- Socially distanced floor plan and seating
- Tables, chairs and contact areas are cleaned and disinfected after each use
- Wall mounted and pump hand sanitizers available throughout
- Restaurants will provide, mask, gloves, hand sanitizer and disposable utensils upon request
- All Restaurant Servers have completed a Sanitation and Food Handlers Certification Class
- Disposable and online menus are now available to every guest
- We will continue to provide excellent service, however at a distance
- Takeout service available for pick-up only, upon request

Hours of Operation

**FLAGLERS CAFÉ Grab & Go**

| Daily | 7am – 12noon Hilton Honors Members (Gold & Diamond) may use benefits. |

**FLAGLERS BALLROOM BREAKFAST** Hilton Honors Members (Gold & Diamond) may use benefits.

| Saturday and Sunday | 7am – 11am |

Chef attended breakfast stations may be available based on occupancy.

**SUN SUN BAR & GRILL**

| Lunch Daily | 11:30am – 3pm |
| Dinner Daily | 5:30pm – 9:30pm |

**SUN SUN ALL DAY BAR MENU**

| Daily | 11:30am – 9:30pm |

*Hours of operation are subject to change.*

At this time, HMF Sidecar and RUMba are closed.

Procedures and protocols are subject to modifications, based on Corporate and City, County and State Guidelines. Barefoot Billy’s and Spa al Mare’, available by request at location.